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Queensland Government

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Tried everything? It might be time to call a hub

It might be time to call your local hub and get some extra support for you and your child.



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Have you and your child's school tried everything, and yet your child still refuses to attend school? Has your child missed more than a month of their schooling? If this is where you're at, it might be time to call your local hub and get some extra support for you and your child.

Expert teams to help you

A Regional Youth Engagement Hub, or a 'hub' for short, is a team of people who help kids who are struggling to stay engaged in their schooling or refusing to go to school. Hubs comprise a team of professionals who can work with you and your child, including:

- guidance officers
- youth support workers
- transition support officers
- Indigenous liaison officers
- teachers.

Expert help to guide you

The team at your local hub can help you and your child in a number of ways, including:

- providing general guidance and assessment of what your child needs
- planning your child's learning pathway
- accessing short-term programs to help your child re-engage with their schooling
- accessing support to help manage your child's behaviour
- accessing support for your child's social and emotional wellbeing
- referring you to other agencies who can help your child.

Contacting a hub

There is a Youth Engagement Hub in every education region in Queensland to help your child reconnect with their education. They can put you in touch with guidance counsellors and other professionals who can support you and your child. Here is a list of Queensland's

education region and the contact details for each local hub.

Find out more

This fact sheet has information about Queensland's Regional Youth Engagement Hubs and you can also visit the Queensland Government's Advancing Education website to find out more.

Last Updated: 30 June 2020

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Find their Spark

Don't give up

There is nothing harder than seeing your child go through a hard time, but you're helping more than you might realise.

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My child's education

Finding the best fit for your child

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My child

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A few things you can do as a parent, to help your child stay engaged at school.

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My child's education

How a guidance officer can help your child

School guidance officers provide helpful advice and counselling.

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